#### Welcome to Our Dog Boarding Facility!

Thank you for entrusting us with the care of your beloved pet. We pride ourselves on providing a safe, fun, and engaging environment for your dog. To ensure you understand our commitment to your pet's wellbeing and our fee structure, we'd like to take a moment to share some important details.

### **Our Pricing Structure:**

We operate on a two-part fee system:

- 1. An Overnight fee of \$43 per night.
- 2. A Daytime fee of \$25 for the final day your dog stays with us.

  For a single overnight stay, we offer a flat fee of \$49. This allows your dog to stay with us from as early as 6:30 am one day to 7:00 pm the next day.



## Our "Come Early and Stay Late" Operational Model:

Our goal is to keep your dog active and engaged during their stay so they play hard and sleep great at night! All day play in our daycare facility is automatic and never an upsell, ensuring that your pet gets ample exercise and interaction. This helps your dog tire naturally so that when they settle into their kennel at night, they are calm and ready for a peaceful night's sleep.

To ensure the wellbeing of your pet, we encourage owners to drop off their dogs as early as possible on the first day. This allows your pet to maximize their playtime and adjust comfortably to their new environment. If dogs are dropped off late, they miss out on these activities and move straight to the kennel, which can potentially lead to increased anxiety and discomfort, impacting their overall experience.

### Why We Charge As We Do:

In order to prioritize your dog's health and provide excellent care, we've designed our pricing model accordingly. If given the choice to save money by dropping off their dogs late on the first day, some owners might opt for this, potentially putting their dog's wellbeing at risk. To counter this and maintain a standard of care, we don't charge extra for early drop-offs on the first day.

Your pet is under our care for each calendar day they are with us, starting from midnight. Therefore, we apply a \$25 daytime fee for the final day. If your pet's stay extends into a new calendar day, an additional overnight fee is charged.

# **In Summary**

We've structured our operations and pricing to create a positive, healthy, and enjoyable environment for your pet while maintaining a fair system for our services. We appreciate your understanding and cooperation in ensuring the best possible experience for your pet. **If you have any questions or concerns, we're always here to help!**